

# CM Online (Web Hosted Apps)

C r i b M a s t e r   O v e r   t h e   W e b



## CM Online Web Hosted Applications

Customers can obtain CribMaster software applications via two delivery methodologies, as an enterprise version which resides behind a customer's firewall (the traditional delivery model) or as a hosted application, where WinWare maintains the hardware and software and provides the software functionality over the web. The hosted methodology has many advantages, including faster installation/implementations, reduced burden on internal personnel, and transfer of infrastructure and maintenance responsibilities to WinWare, who becomes accountable for providing managed services. Customers that elect a hosted service also enjoy being the recipient of maintenance upgrades with no expensive implementation fees.

## What is a Hosted CribMaster Application?

The simplest definition of a hosted application is that it's a software application running on a remotely located server that is accessed by customers over the internet as a paid subscription.

If your application is accessed by the web, does it matter where it's located? No. As such, they can be accessed by anyone with a browser. The location of the server operating the application becomes irrelevant, technologically - that's what the Internet is all about.

## How can CM Online Save Me Money?

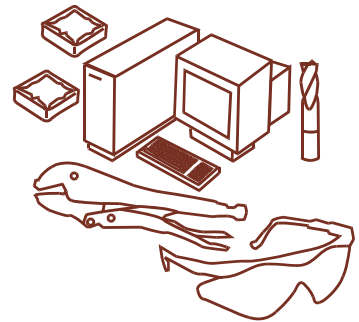
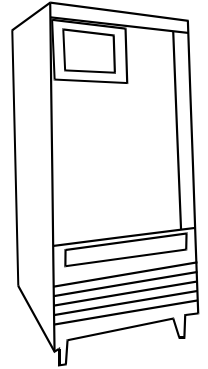
- **Infrastructure** - reduce or eliminate your IT involvement
- **Installation** - virtually eliminates installation but you would still require training to get the most out of CribMaster
- **Maintenance** - WinWare maintains the hardware, the installed software and provides database administration
- **Support** - as we upgrade our software applications, they are installed by WinWare installation professionals

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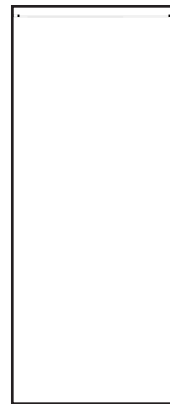
There are a number of them. One thing they all have in common is that they help you manage your inventory usage and processes, which is why all the applications listed below are part of our CribMaster Inventory Management System.

- **CribMaster** - the leading, most feature packed tool crib / store room application available on the market today
- **CribMaster Admin** - The administrative application to manage CribMaster reports, purchasing, etc.
- **CribMaster Preventive Maintenance** - A full CMMS application that combines asset management with powerful indirect material inventory management
- **CribMaster ATR / CMAX** - Applications to run point-of-use devices from a touch screen or standard PC interface

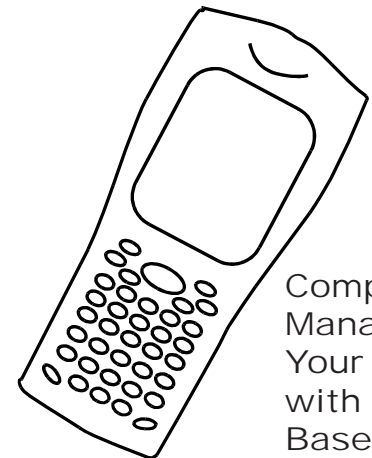
No IT Burden



Drive Point-of-Use Over the Web



Eliminate Support Cost



Completely Manage Your Crib with a Web Based App

*CM Online applications are "mass configurable", meaning that WinWare can tailor a system to meet your needs via internal configuration.*



# CM Online Service

h a n d s   o f f   d b   m a n a g e m e n t



## Online Service Overview

Gain the performance and scalability of an enterprise network and server department, in a small to medium sized company. Now small to medium sized manufacturers or even large manufacturers with an outsourced IT department can save thousands of dollars and gain significant benefits. By allowing WinWare to host the CribMaster application and database on our servers, you gain reliability and ease of management of all tasks associated with CribMaster database management. You will:

Share in high performance application, file, and database servers.  
Reduce demand on your local IT department.  
Increase tech support productivity when troubleshooting issues.  
Eliminate IT demand for upgrades to CribMaster products.

## Online Service Requirements

The requirements on your end are simple. With a simple, broadband internet connection, bring the power of CribMaster into your facility; quickly, easily, and no involvement of local tech support / IT departments.

### Computer Requirements:

300MHz Processor Speed  
64MB RAM  
98SE, 2000, ME, XP, NT  
Internet Access (2KBps bandwidth per session)

*(All CM vending solutions shipped with pc's that meet minimum requirements.)*

### Other Requirements:

Annual Service Fee structured by product licenses (number of users)

## Other Benefits of CM Online

- Eliminates need for direct IT support
- Upgrades handled by WinWare
- Supports PDTs, Vending Machines
- Email server managed by WinWare for scheduled reports
- Processing power of a server farm
- Lessens the need for heavy processing power on the customer side
- Lessens the needs for compatibility on the PC side
- No need to buy SQL Server or Oracle licensing
- Eliminates issues with incompatible network services... e.g. Novell, Group Wise, etc...

